

### Remarks

Applicants respectfully request entry of this amendment, and reconsideration and allowance of the captioned application. Independent claims 1, 14, 20 and 25 are amended. No new matter is added.

The office action rejected claims 1-25 because the feature of selecting a URL by an ACD is allegedly not disclosed in the specification. Applicants traverse the rejection. In addition to the language at 3:11-16 of the specification that was identified in reply to the previous office action, other examples of support in the specification include (without limitation) 7:19 – 8:2, 8:9-18, and 9:8-13.

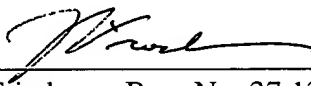
The undersigned thanks the Primary Examiner for his courtesy in a telephone interview on 8 February 2005, during which the above-mentioned language from the specification was discussed. The Primary Examiner said that changing “selected” to “configured” in the applicable claim limitations would overcome the pending rejection. The independent claims have been amended accordingly, to clarify that the specification does support the claims.

The applicants submit that the claims are in condition for allowance, and request reconsideration and allowance. Should the Primary Examiner be of the opinion that a telephone conference would expedite prosecution of the application, the applicants request the Primary Examiner to call the undersigned at the below-listed telephone number.

Respectfully submitted,

8 February 2005

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